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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/790,459	03/01/2004	Warren B. Cope	2673	9953
28004	7590	12/08/2010		
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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Examiners initiated a telephone interview with Applicant's representative David Bovitz to discuss a proposed amendment in the light of the Applicant's Pre-Brief Conference request in order to put the claims in condition for allowance.

Agreement was reached to amend the claim 1 as the following:

to add the limitation " at a first call center, wherein the first switch is communicatively coupled to the first call center " after the limitation " programming a first switch to terminate calls directed to at least one phone number," and after the limitation" at a second switch " add the limitation "communicatively coupled to a second call center."

The same amendment for claim 19.